



**STATE OF ARKANSAS
ARKANSAS DEPARTMENT OF LABOR
ADMIN- INFORMATION TECHNOLOGY**

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NEWS RELEASE

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FOR IMMEDIATE RELEASE

The Arkansas Department of Labor Wins 2016 Laserfiche Run Smarter® Award

The Arkansas Department of Labor is pleased to announce that it has won a 2016 Laserfiche Run Smarter® Award in the Public Service Initiative category. Laserfiche, a leading provider of enterprise content management (ECM) software, launched the Run Smarter® Awards program in 2005 to honor organizations that use Laserfiche technology to improve productivity, transform business processes and drive innovation.

The Labor Standards Division expanded the product to include Wage and Hour investigations. From beginning until end, all items gathered in the investigation are routed to Laserfiche digitally. The time spent organizing, compiling, and transferring to the office has been drastically reduced. Before Laserfiche, the average claim time was 120 days, after implementation, the average claim time is 36 days. We have achieved quicker results without using paper.

"The Laserfiche technology has made us more efficient and more productive. Our customers are able to receive a faster response, and our field staff can upload entire case files with a simple click," said Director of Labor, Leon Jones, Jr.

"When implemented by organizations with exceptional vision, technology has the power to transform enterprises and push entire industries forward," said Karl Chan, President at Laserfiche. "The leadership of Laserfiche customers such as the Arkansas Department of Labor inspires our innovation year after year. Congratulations!"

The winners of the Laserfiche Run Smarter® Awards were announced Feb. 9 during the Laserfiche Empower 2017 Conference.

About Arkansas Department of Labor

The Arkansas Department of Labor was given the responsibility of enforcing the labor laws of the state in 1913. Today, the mission of the Arkansas Department of Labor is to foster, promote, and develop the health, safety and welfare of the wage earners of Arkansas by providing services and enforcing laws to improve working conditions and enhance their opportunities for safe and profitable employment. Since 1991 the Department has increased in both productivity and efficiency as we have continuously endeavored to improve processes and public services. We look forward to serving the workforce of Arkansas even more effectively in the future.

About Laserfiche

Laserfiche enterprise content management transforms how organizations manage information, automate document-driven business processes and make timely, informed decisions. Using Laserfiche, organizations can innovate how documents and unstructured information are processed and analyzed to achieve business results. Laserfiche provides intuitive solutions for capture, electronic forms, workflow, case management, cloud, mobile and government-certified records management. Since 1987, Laserfiche has been the trusted choice of more than 36,000 organizations worldwide. For more information, visit laserfiche.com or follow Laserfiche on [Twitter](#), [LinkedIn](#) and [Facebook](#).

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